



Healthcare Online – Newlands Medical Centre – Consent Form

Please read and sign if you wish to have this service.

This is a web site for you, which uploads patient information from our computer to a secure web server. ManageMyHealth™ is a place where you can access medical information specific to yourself. You can make notes and entries that you may make accessible to practice staff if you wish. It is a two-way secure electronic communication.

IMPORTANT – Please DO NOT use MANAGEMYHEALTH™ to communicate acute serious problems to your Doctor. Please PHONE the practice for advice in the usual manner.

Online Appointments

We encourage you to book appointments online. If you need longer than the standard 15 minutes, please phone to book a double appointment. Please note you are unable to book appointments online for the same day.

Repeat Prescriptions

We encourage you to use the Request Prescription service. You will receive an email when your doctor has done the prescription. Please allow 2 working days for this service. If you need a prescription more urgently then please phone the practice. Prescription fees will apply.

Test Results

We would like to use ManageMyHealth™ as one of the ways of notifying you of test results. When we file a result you will be sent an email saying your record has been updated. Please DO NOT switch off the automatic notification box in your Inbox setup.

Your 'Lab Results' section in the 'Health Summary' option will have your results. One column has your doctor's comments on the test. For more detail click the blue 'i' button. Please read your doctor's comments and take any action recommended. If there are serious abnormalities we will endeavour to contact you through other channels, including phone, text, and letter.

Email Consultation via MANAGEMYHEALTH™

Not all doctors or nurses will respond to email requests. Those who don't will send an automatic reply advising that you need to phone the practice.

There is a minimum fee of \$20.00 (subject to review). The fee for more complex services will vary based on the time taken.

Technical Support

The website is provided by MedtechGlobal Ltd, a New Zealand company that provides the software that Newlands Medical Centre uses. They are unable to see your information, as it is encrypted.

Terms and Conditions

I am aware that there are Terms and Conditions governing MANAGEMYHEALTH™ and that these are subject to change from time to time.

I have read and understand the above information.

I will use MANAGEMYHEALTH™ to check lab results, & action the doctor's recommendations.

I am aware that not all doctors will reply to e-consultations.

I am aware that for acute serious problems I will call the surgery [478-9858], or 111 in an emergency.

I am aware that services provided via MANAGEMYHEALTH™ incur fees and are subject to Newlands Medical Centre's standard payment terms.

Name: _____

Signed: _____

DOB: ____/____/____

Date: ____/____/____

Email login for ManageMyHealth: _____

We require a secure, private email per person (ie not one that you share with your family).

If you are having problems with the website, please go to: <http://www.ManageMyHealth™.co.nz/ContactUs>